

Emergency Food Deliveries Available



for Jones County Residents
Impacted by COVID-19

Call 319-465-6564

Monday - Friday 8 AM to 2 PM
to request food delivery



Public Health
Prevent. Promote. Protect.
Jones County, Iowa

Jones County Senior Dining
Jones County JETS





Jones County Emergency Food Delivery Program

Frequently Asked Questions

Updated 4/22/20

- Who can access emergency food deliveries?
 - Any Jones County resident who: is at an increased risk for COVID-19 due to preexisting conditions, is over the age of 65, are self-isolating due to illness, experiencing financial hardship due to COVID-19, or is unable to access other food resources (ie. Food banks or food pantries) due to transportation barriers. One or more of these conditions must be met for an individual to qualify for emergency food delivery.
- Is there a cost associated?
 - There is no cost to request or receive an emergency food delivery through this program for those who qualify.
- Are there income restrictions with this program?
 - There are no income restrictions to access this program.
- How do I request a delivery?
 - Jones County residents may call (319) 465-6564 Monday-Friday, 8 AM – 2 PM to request a food delivery.
- Can I request a delivery for another person?
 - No. We ask that the person requesting the delivery be the one receiving it.

- I don't live in Jones County. Can I request an emergency food delivery through this program?
 - No. This program and its funding are reserved for Jones County Residents impacted by COVID-19.
- When will deliveries be made?
 - Jones County JETS will be making no-contact deliveries of food bags weekly on Tuesday and Thursday.
- What is included in a delivery?
 - Delivery contents will be comprised of 1 food bag per person (over the age of 1), per household. Contents of food bags will vary based on availability, but each bag will include shelf-stable food for approximately 7 meals.
- How soon will I receive food after I request a delivery?
 - Orders received by 12 PM on Thursday will be delivered the following week on Tuesday or Thursday. Delivery scheduling will be made at the discretion of JETS in accordance with their preexisting routes.

If a parent or caregiver is in need of supplies for children (diapers, wipes, formula), they can consent to having Jones County Points Program contact them at the phone number they provide when they request an emergency food delivery. Additional information regarding JCPP may be found at www.jonescountyiowa.org/jcpoints.